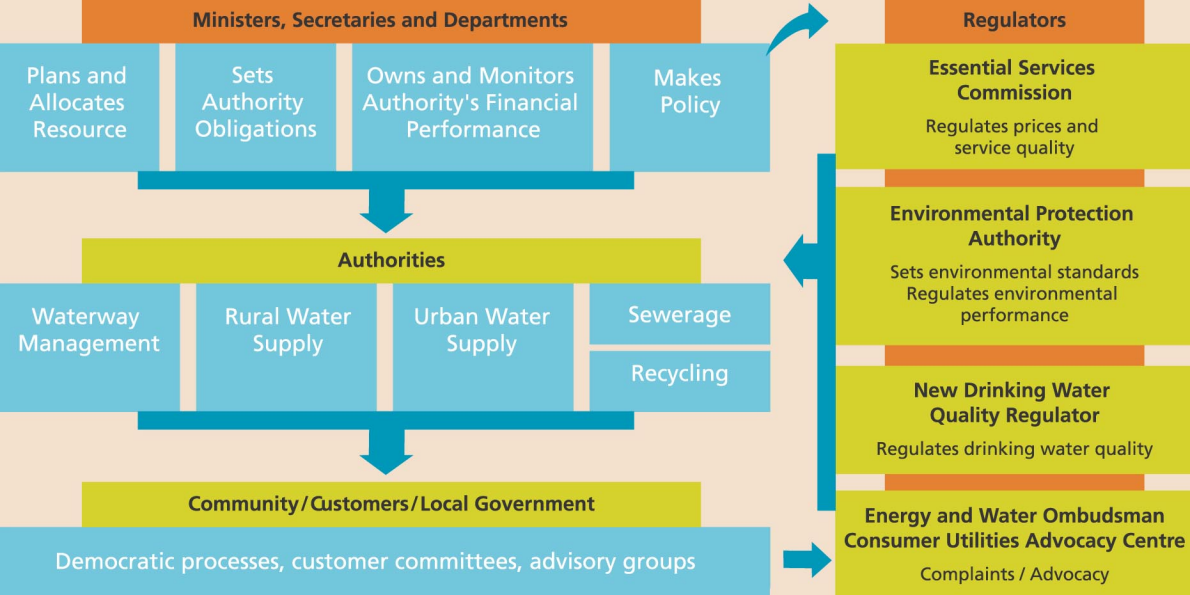
Ministers, Secretaries and Departments
Plans and Allocates Resource
Sets Authority Obligations
Owns and Monitors Authority's Financial Performance
Makes Policy
Authorities
Waterway Management
Rural Water Supply
Urban Water Supply
Sewerage
Recycling
Community/Customers/Local Government
Democratic processes, customer committees, advisory groups
Regulators
Essential Services Commission
Regulates prices and service quality
Environmental Protection Authority
Sets environmental standards
Regulates environmental performance
New Drinking Water Quality Regulator
Regulates drinking water quality
Energy and Water Ombudsman
Consumer Utilities Advocacy Centre
Complaints / Advocacy